

STAY SAFE TOGETHER!

HEALTH AND SAFETY PROTOCOL BY NETIZEN H|H

It is our highest priority to make You, our dearest guests feel safe and happy even in these hard times with having SARS-CoV-2 (Covid-19) virus in our lives. We are so happy to see our borders slowly opening, and life eventually gaining back its rhythm, however it is extremely important that we all stay cautious and to keep You and ourselves safe and healthy. In order to do so, we introduced the following health and safety measures to all NETIZEN Hotel | Hostel.

- We make sure that every staff member you meet in our premises during your stay is wearing masks and gloves for your protection.
- We make hand sanitizing gel available for everyone in our common areas.
- We make sure that all frequently touched surfaces are sanitized regularly by our housekeepers.
- We make sure that our F&B team is handling your food with extra care and there are individually packed meal options available at your disposal at any time of the day.
- We placed signs on the floor at our Front Desk area to make sure you can keep safety distance as you wait.
- We provide you with a personal towel to avoid exchanging germs with other guests, please always make sure to bring it with you to our common bathrooms.
- Common bathrooms and all common areas are cleaned frequently with virucidal but eco friendly disinfectants.
- Food and beverage menus are laminated and are cleaned frequently with disinfectant.
- We made individually disposable masks and gloves available for you to purchase at our Front Desk as well as bottled hand sanitizers that you can take everywhere with you.
- Breakfast buffet option is only available for groups and only upon request, instead of buffet option we prepare individually packed breakfasts for our guests to avoid unnecessary touching of breads and other food items.
- You can also keep safe distance at our dining areas with the new arrangement of our tables.
- We reduced the capacity of our elevators and we placed stickers on the floor to show how you can keep the safety distance with fellow elevator mates.
- We make sure to sanitize the whole dining area with disinfectant but eco friendly cleaning equipment at least every 2 hours.

In case you have any questions regarding our safety measures, please do not hesitate to contact us. We are looking forward to welcoming you as our guest.

Stay safe TOGETHER! With love:
NETIZEN Family